

## Intelligent Automation

### Forum Member Criteria

- Responsible for Intelligent Automation (IA), including Robotic Process Automation (RPA), Artificial Intelligence (AI), Machine Learning (ML), and other forms of automation for the business
- Accountable for strategy, people, process, technology, budget, driving adoption of automation technologies, and managing operations of automation technology

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### Intelligent Automation Sample Topics

- federated vs. centralized models, support for citizen development
- 1-to-3-year automation roadmap
- use case intake, prioritization, ROI, governance
- business metrics and reporting
- conversational intelligence (chatbots)
- automated machine learning with RPA
- text analytics and natural language processing
- credential management, security, privacy, risk, data
- operational management; lifecycle, support, change, monitoring
- program goals: number of bots; number of processes; savings; user experience

### What We Offer

- membership in an elite, confidential, collaborative forum of Intelligent Automation leaders
- actionable insights that can be used to validate existing strategy or build internal consensus for change
- instantaneous access to feedback from broad peer network
- comprehensive member-defined benchmarking

### Fee Structure

Annual membership fee; please contact us for pricing details

### Contact this practice

membership@knowledgeconnect.com · 914.763.2414